



# hearts&hands

Hospice of Stanly & the Uwharrie Newsletter

Volume 27 | Issue 2 | Winter 2017



## 5 Reasons for Hospice Now

- 1. Quality of Life
- 2. Symptom Management
- 3. Spiritual Care
- 4. Caregiver Relief
- 5. Grief Counseling

## Festival of Trees

Drop by the Stanly County Commons during December and see over 50 beautifully decorated Christmas trees on display during Hospice’s 2017 Festival of Trees.

*This is our annual holiday fundraiser benefiting Hospice of Stanly & the Uwharrie and is one of the highlights of the season in Stanly County.*



## Inside this Issue

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Thank You to  
Our Sponsors!

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JT Russell & Sons

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Turlington & Co., LLP

Uwharrie Bank

Pepsi, Whispering Pines, Union Power





## 13th Annual Golf Tournament

Hospice of Stanly & the Uwharrie held their 13th Annual Golf Tournament on October 4th and raised over \$12,000. Nearly 50 golfers participated in this year's event, which was held at The Tillery Tradition Country Club.

Tournament winners:

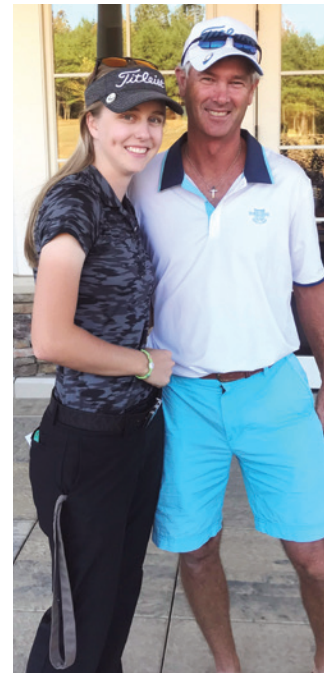
First place - Jody Huneycutt, Charles Parks, Larry Almond and Rachel Tamaro.

Second place - Mike Harwood, Mark Andrew, TJ Blankenship and Chance Harwood (sponsored by Uwharrie Bank).

With the support of our many sponsors, golfers and Hospice volunteers the event was a success!



With the support of our many sponsors, golfers and Hospice volunteers the event was a success!





# 2017 Hospice Angels

Honor or remember your angels this year by purchasing a Hospice Angel, hand crafted by our volunteers. Each angel will be personalized and placed on our angel trees with a \$10 donation.

## Order Hospice Angels...

- Visit the Hospice office
- Mail this form to 960 N. First St., Albemarle, NC 28001
- Visit our website at [hospiceofstanly.org](http://hospiceofstanly.org)
- Call the office at 704-983-4216

Angel Purchased by: \_\_\_\_\_ Phone: \_\_\_\_\_

Your Address: \_\_\_\_\_

I wish to purchase \_\_\_\_\_ angels @ \$10 each Amount enclosed \$ \_\_\_\_\_

Check Box for Display:  STANLY COMMONS  WHITE STAR PHARMACY

**Name on Angel:** \_\_\_\_\_

Please Circle: Memory Honor

Send acknowledgement to:

\_\_\_\_\_

Address: \_\_\_\_\_

\_\_\_\_\_

**Name on Angel:** \_\_\_\_\_

Please Circle: Memory Honor

Send acknowledgement to:

\_\_\_\_\_

Address: \_\_\_\_\_

\_\_\_\_\_

**Name on Angel:** \_\_\_\_\_

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Address: \_\_\_\_\_

\_\_\_\_\_

**Name on Angel:** \_\_\_\_\_

Please Circle: Memory Honor

Send acknowledgement to:

\_\_\_\_\_

Address: \_\_\_\_\_

\_\_\_\_\_



*Your gift to Hospice allows us to continue our focus on the comfort of our patients— and the spiritual, emotional, psychological support we provide to both patient and family alike. For more information, call Hospice at 704-983-4216.*

**You may pick up your purchased angels, at the Hospice office starting January 8, 2018.**

For office use only:  
 Cash \_\_\_\_\_  
 Check \_\_\_\_\_  
 Credit \_\_\_\_\_

# Hospice Volunteers

Hospice of Stanly & the Uwharrie volunteers are carefully screened, attend a two-day volunteer training, and participate in educational events throughout the year. Volunteers go to patient homes, to nursing homes and to assisted living facilities. Hospice of Stanly patient care volunteers do a wide variety of things, including:

- Visiting patients in their homes
- Reading aloud
- Conversing with patients
- Helping families
- Allowing caregivers to take a break
- Running errands
- Assisting with simple chores
- Building ramps
- Playing cards
- Playing an instrument
- Offering companionship
- Singing with patient
- Sitting quietly with patient

We also have volunteers who provide support in other ways including:

- Office Support
- Computer Work
- Special Events
- Crafts
- Assisting with Bereavement events
- Bake cookies and cakes

If you would like to share your time and talents as a Hospice volunteer, please call our office for more information. 704-983-4216





Hospice of Stanly & the Uwharrie gratefully acknowledges the honorariums and memorials received in our office May 1, 2017 thru October 30, 2017. If we have inadvertently omitted a donation from this listing, please accept our apologies.

## HONOR GIFTS

Maxine Basinger

Ms. Carol Shank

Susan Blalock

Ms. Janet Chandler

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Endy High School, Class of 1948

Angela D. Cates

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Mickey Cauble

Mr. Alfred L. Ballard

Sue Chandler

Ms. Janet Chandler

Barbara Durvin

Cathy & Hunter Durvin

Ted Durvin

Cathy & Hunter Durvin

Marilyn Easley

Mr. Roy W. Brooks

Bobbie Nell Efird

Endy High School, Class of 1948

Kathleen Efird

Endy High School, Class of 1948

Carl & Denise Farris

Ms. Lou Page

Endy High School, Class of 1948

Joe Lloyd Hatley

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Mr. & Mrs. Randy Burris

Cathy Langwell

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Martha Sue, Dan, Morgan,  
Palmer, Murphy & Valerie

Lou Page

Hank and Paul Barrett

Vivian Pinion

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Cecile L. Almond

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Ms. Glenda Smith & Family

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**Wayne D. Clemons**

Court One

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**Philip Couick**

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Mr. & Mrs. Lawrence Ingold

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Ned & Jeannette Huneycutt

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**Sylvia D. Eudy**

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Carolyn Holt and Eddie &  
Karen Calloway

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Joan Martinkovic and Lori Clay

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**Sylvia D. Eudy**

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Ms. Hilda Athene Weaver





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**Sue Kirk**

Baxter Kirk

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**Kenneth Maidene, Sr.**

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and Brenda Foster

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Ms. Gwen Brock

**Mary Louise H. Miller**

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Ms. Donna A. Eudy

**Mary Louise H. Miller**

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**Betty Shankle**  
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**Margie Elizabeth Simpson**  
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**Margie Elizabeth Simpson**  
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Mr. Eddie Lowder

**Baxter Clarence Smith**  
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Maintenance Dept.

**James Ray (Jr.) Smith**  
Stanly County Schools  
Maintenance Dept.  
Steve & Pat Smith  
Prospect Baptist Church

**Ronald Gene Smith**  
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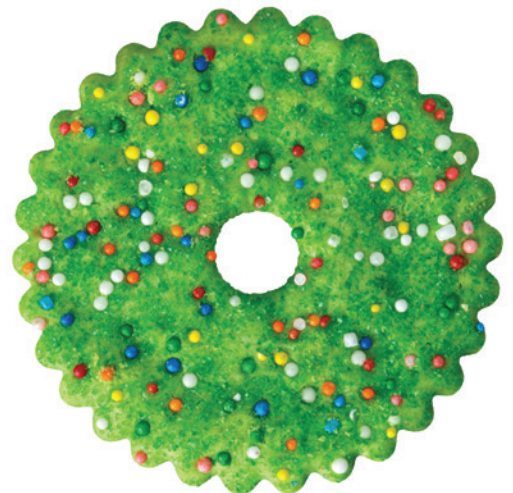
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**Ted Allen Smith**  
Mr. & Mrs. David Taylor

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Christians In Fellowship  
Sunday School Class  
Clay, Kimberly, Brea & Eily Barker  
Prospect Baptist Church  
Teresa Forkel and family





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 Mr. & Mrs. Mark O. Hinkle  
 Mr. & Mrs. Ed Lavin  
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 Esther Talbert and Brenda Mauney  
 Ms. Dolly T. Turner  
 Mr. & Mrs. David Underwood

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 Michael & Tammy Griffin and  
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 Mr. Everette Lambert  
 Mr. & Mrs. D. Melton Smith  
 Mr. & Mrs. Milas N Smith, Jr.

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 Connie Rosenbaum, Ruth Allen,  
 Martha Mullinex, Ginger Swaringen,  
 Caron Lowder, Shirley Lowder,  
 Cathy Holland and  
 Ann Upchurch  
 Ms. Martha Sue Hall  
 Mr. & Mrs. Loy Ingold  
 Mr. & Mrs. Samuel S. Lentz Sr.  
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Ms. Ellen Wagoner

**Rowena C. Warren**

Ms. Doris R. Forte  
 Mrs. Ann Snuggs

**Larry W. Watson**

Mr. & Mrs. Richard Clayton

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Everette, Mary Jo, & Harold Crisco  
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 Ms. Peggy B. Little

**L. V. Whitley**

Badin High School Class of 1959

**Iva Jean W. Wilson**

Phyllis Efirm and Claude &  
 Linda Burleson  
 Mr. & Mrs. Conley Howell  
 Mr. & Mrs. Thomas E. Lipe

**Esther Wright**

Ms. Lou Page

**Steve York**

Badin High School Class of 1959

**Toni Crook York**

Badin High School Class of 1960

**Peggy M. Zakos**

Mr. Randy Robertson



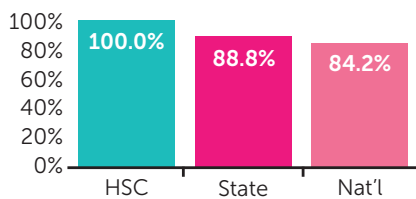
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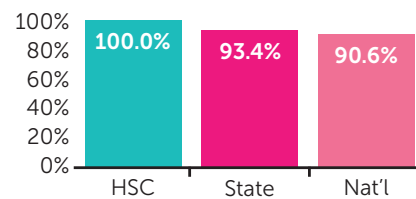
# Quality Measure Dashboard

As part of regulatory compliance, the Centers for Medicare and Medicaid Services requires hospice providers to conduct experience of care surveys. This is accomplished through use of the Hospice Consumer Assessment of Healthcare Providers and Systems (CAHPS) surveys. This survey gathers information on the experience of hospice patients and their caregivers' perspective of their loved ones' care with hospice services. Hospice of Stanly & the Uwharrie (HSC) continues to strive to be the leading end of life care provider in Stanly County.

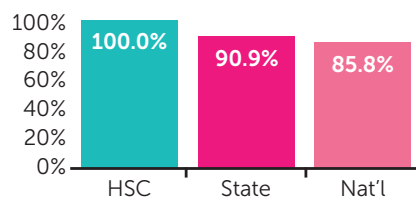
### Rating of Patient Care



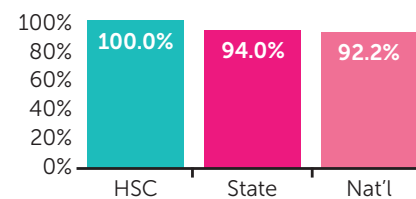
### Treating Family Member with Respect



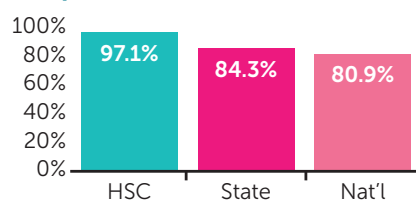
### Would Recommend This Hospice



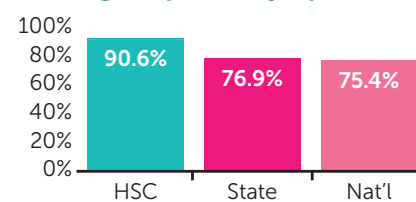
### Getting Emotional & Religious Support



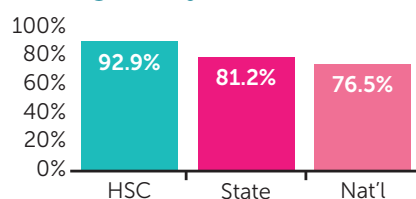
### Hospice Team Communications



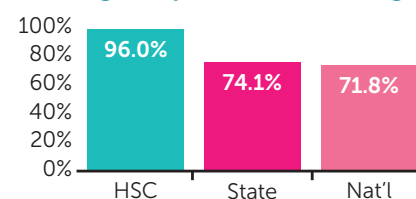
### Getting Help with Symptoms



### Getting Timely Care



### Getting Hospice Care Training



## Notes of Gratitude

The Hospice of Stanly team receives such nice letters of appreciation from the families of our patients. We'd like to share some with you.

"My angels -- that is what you all were and are to me. No one could have asked for more than the wonderful care and support you gave so unselfishly to both my mother and to me. You gave so much more than just performing your jobs. You helped my mother through such a painful time and I cannot recommend Hospice of Stanly highly enough. Thank you for all the support and guidance you gave me. I do not think I could have gone through this alone and I will never forget you."

"Please accept my thank you to your wonderful staff who helped care for my father as he was slowly easing his way through the ending of his life. Thank you so much for your personal support of me during a difficult time."

"My sisters and I want to thank you from the bottom of our hearts for the excellent care and compassion you gave to Mom in her final weeks. We are extremely grateful to all and each of you for your generosity and care of us. We will not hesitate to recommend Hospice of Stanly to others in need of this very special care."

"I want to take a minute and extend a heartfelt 'thank you' for all the wonderful Hospice of Stanly staff who provided care for my mother. It warms my heart to know there are people like you that care. You were all so awesome. Thank you so very much for the kindness and humanity."

"Thank you for your care and concern for my husband and for your understanding of my needs also. You were so knowledgeable of each step and let my daughter and I know what to expect and how to help my husband in his final moments. You touched our hearts."

"I am writing in thanks for the wonderful care and support our family received from Hospice of Stanly. We were lucky to have been in the loving hands of your wonderful team during this difficult time. We are ever so grateful."

"My family joins me in thanking you all of you for the help and encouragement you provided to my husband and family during the weeks you were with us. Every staff member was very helpful and kind."

# Hospice Speakers

Hospice of Stanly & the Uwharrie offers free informational presentations to the public and the medical community about hospice and other related topics. We also offer custom presentations on topics related to our organization if requested.

To schedule one of these presentations for your group, please contact us at 704-983-4216.

## What is Hospice?

Learn the basics of hospice care – its history, benefits, services and more.

## Dealing with Grief and Loss

In this program you'll learn various methods in which people cope with grief/loss. This presentation is good for those who have recently lost a loved one or for those who are trying to better understand the grief that a friend or family member is experiencing. This program is also offered as "Grief from a Biblical Perspective" for churches.

## Advance Care Planning

Learn about the documents that uphold your wishes in the case of a medical emergency. In this presentation you'll get an overview and assistance with completing a "Living Will" and "Health Care Power of Attorney" documents. We also provide free notarization of these documents to participants in the session.

## Self-Care for Caregivers

Learn tips to nurture yourself physically, mentally and spiritually every day, even when you caring for others. Following a few of the tips shared will help you find the health and happiness you deserve. And when you take care of yourself, you can care for your loved one even better.



## Giving to Hospice of Stanly & the Uwharrie

# Every Gift Counts

The holidays are a wonderful time to honor your family, friends and loved ones by making a donation to Hospice of Stanly & the Uwharrie.

Your tax-deductible gift will ensure that Hospice of Stanly continues its mission of surrounding patients and their families with compassionate care, enabling them to embrace the end of life with dignity, courage and peace.

When you make a holiday donation, your loved one will receive a beautiful holiday card letting them know about the gift in their name.

### How can you donate to Hospice?

#### Give Online

Make a secure, online contribution with your Visa, MasterCard or Discover Card by visiting our website [www.hospiceofstanly.org](http://www.hospiceofstanly.org)

#### Give by Mail

We also accept memorials, honorariums and general contributions by mail.

You may send your check (payable to Hospice of Stanly County) to:

Hospice of Stanly County  
960 North First Street  
Albemarle NC 28001

#### Give by phone

You may call the Hospice office and make a donation, 704-983-4216.

For additional information, contact Beth Plowman at 704-983-4216.

Again, thank you for your support.





**Leadership Team**

Leadership Team  
 Lori Thayer- Executive Director  
 Philip Veatch, MD – Medical Director  
 Jo Phillips, RN, BSN- Director of Nursing  
 Sherra Lowder – Business & Finance Manager  
 Beth Thomas – Family Services Manager  
 Beth Plowman – Community Outreach Manager  
 Gay Taylor- Quality Manager

**Clinical Staff**

Brandi Burleson, RN, BSN – Staff Nurse  
 Angela Cates, RN- Staff Nurse  
 Sherri Cranford, RN – Staff Nurse  
 Brittany McGuire, RN – Staff Nurse  
 Wendy Medlin, RN – Admissions Nurse  
 Renee Morton, RN – Staff Nurse  
 Kayla Huneycutt, RN – PRN

Ramona Peterson, RN – PRN  
 Nancy Burleson, CHPNAIL – Hospice Aide  
 Althea Cleveland, CNAII- Hospice Aide  
 Alicia McKinnon, CHPNAIL – Hospice Aide  
 Darlene Burleson, CNAII– Hospice Aide  
 Amanda Smith, MSW – Social Worker  
 Michael Conners, MA, NCC, LPC, LCASA –  
 Bereavement Coordinator  
 Janna Spurr, MSW, LCSWA – Bereavement Coordinator  
 Karen Kaser-Odor, M.DIV- Chaplain

**Administrative Staff**

Amy Brinson – Administrative Assistant  
 Jan Myers – Billing & Collections Specialist  
 CaShaun Miller – Volunteer Coordinator  
 Robin Rose – Clinical Office Coordinator



960 North First Street  
Albemarle, NC 28001

[hospiceofstanly.org](http://hospiceofstanly.org)

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## Mark Your Calendars

Below is a list of grief support groups and workshops offered by Hospice of Stanly.

**Monthly Men's Breakfast**  
*(for men who have lost a spouse)*

**8:30am at Parkway House  
Restaurant in Albemarle**

**Tuesday, January 23**

**Monthly Women's Luncheon**  
*(for women who have lost a spouse)*

**11:30am at Mazatlan  
Mexican Restaurant**

**Wednesday, January 24**

**Healing Grief Series**  
*A four-week educational  
support series on grief*

**Each Thursday from 4pm-6pm  
at the Hospice office  
Dinner is served**

**January 4, 11, 18, and 15**

For more information about these events or the Hospice of Stanly Bereavement program,  
please call the Hospice office at 704-983-4216



## Mission

Hospice of Stanly & the Uwharrie surrounds patients and their families with compassionate care, enabling them to embrace the end of life with dignity, courage and peace.

## Vision

With the support from our communities, Hospice of Stanly & the Uwharrie will become the leading provider of end of life care by delivering competent, effective services to all patients and families served.