

hearts&hands

Hospice of Stanly & the Uwharrie Newsletter

October 2021



2021 marks a milestone in the history of Hospice of Stanly as they are celebrating 40 years of service to the area. Throughout their history, Hospice of Stanly has been known for the high quality of care they provide as well as the warm and compassionate nature of their staff.

“Many thanks to the Board of Directors as well as our Medical Director, staff and volunteers,” said Executive Director Lori Thayer. “Maintaining such a high level of quality and caring over the course of 40 years takes dedication and commitment to our mission.”

Becki Rice agreed to help us celebrate 40 years. Here is her story:



My mother, Hazel Rushing, was a beautiful lady – both inside and out. She had a heart of gold and was quite well-known for cooking meals for people in our community. She was also known as the flower lady for her green thumb and lush flower beds. Some of her plants are now on my front porch and in my yard.

When she got sick, my siblings and I didn’t hesitate to call Hospice of Stanly & the Uwharrie. This organization had taken such great care of Daddy that we knew we wanted that same level of care for Mother. She wasn’t in Hospice care for long, only about 6 weeks, but they were able to honor her wish to stay at home. Hospice made that happen for her.

The compassion of the Hospice team didn’t end after Mother died. They offered bereavement care and that has been so helpful to me.

In short, being a caregiver is hard and stressful, but it’s meaningful work. I’m so glad that Hospice of Stanly & the Uwharrie were there to partner with us at such an important time.



For hospice care call
704.983.4216
hospiceofstanly.org

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Board of Directors

Our Board of Directors share their time and talents on a volunteer basis to uphold the mission of Hospice of Stanly & the Uwharrie. We are thankful for their service and their dedication to ensuring end-of-life care to patients and their families.

Officers

- Scott Efir, Chairman
- David Rudisill, Vice Chair
- Joan Eudy, Secretary
- Andy Castelloe, Treasurer

Directors

- Stephen Aldridge
- Kayren Brantley
- Jeremy Griffin
- Johnnie M. Harris
- Dixie Kearns
- Kristi Small
- Kim Welker

A note from the Board Chair



Tracy and I have been supporters of Hospice of Stanly for a long time. We believe that Hospice is a valuable organization for the community and the people that it serves.

In fact, I began serving on the Board of Directors in 2011 and remain proud to serve. I have not seen anyone working harder than the care teams at hospice. Nor have I ever seen a group with more compassion.

This year marks 40 years that they have been providing quality, compassionate care for people facing an incurable illness. What they do for this community would be hard to measure, but I know this – the organization makes a tremendous difference in our area, in our families.

Because they are a nonprofit, they depend on support from businesses and individuals to offer the level of care they provide. Care that is given to all, regardless of insurance status or income level.

Please consider making a donation, in honor of the 40 years they have been in service to our community.

Scott Efir

Chairman of the Board of Directors

UPCOMING HOLIDAY EVENTS

Presented by Hospice of Stanly

Festival of Trees

Monday, December 6 • 4:00 pm - 6:00 pm • Stanly Commons
Angel Tree Lighting

Thursday, December 9 • 5:00 pm - 7:00 pm • Stanly Commons
Photos with Santa • Kids' Choir • Refreshments
Beautifully decorated Christmas Trees • Caroling • and more!

Gift-Wrapping Service
Monday, December 13 • Thursday, December 16 • Tuesday, December 21
from 12 noon until 6:00 pm • Stanly Commons
**donations accepted to benefit Hospice of Stanly*

2021 Hospice Angels

Honor or remember your angels this year by purchasing a hospice angel, hand crafted by our volunteers. Each angel will be personalized and placed on our angel trees with a \$10 donation.

For information about any of these events,
please call 704.983.4216 or visit HospiceofStanly.org



Hospice of Stanly Named as Prestigious 2021 Hospice Honors Elite Recipient

Hospice of Stanly has been named a 2021 Hospice Honors Elite recipient by HEALTHCAREfirst (a leading provider of billing and coding services), patient satisfaction surveys, and advanced analytics.

This prestigious annual review recognizes agencies that continuously provide the highest level of quality care as measured from the caregiver's point of view. It acknowledges the highest performing agencies by analyzing the performance of the Consumer Assessment of Healthcare Providers and Systems (CAHPS) hospice survey satisfaction measures.

Award criteria were based on Hospice CAHPS survey results for an evaluation period of October 2019 through September 2020. Award recipients were identified by evaluating performance on a set of 24 quality indicator measures. Performance scores were aggregated from all completed surveys and were compared on a question-by-question basis to a National Performance Score calculated from all hospices contained in the HEALTHCAREfirst's Hospice CAHPS database.

Hospice Honors recipients include those hospices scoring above the HEALTHCAREfirst National Performance Score on 20 of the evaluated questions. The organization designates a special recognition, Hospice Honors Elite, to honor hospices scoring above the National Performance Score on all 24 of the evaluated questions. Please visit HEALTHCAREfirst's website at www.healthcarefirst.com to learn more about the Hospice CAHPS survey program as well as the Hospice Honors awards.



"I'm so proud that our organization has achieved this status for 8 consecutive years" -- Angela Cates, RN

HOSPICE
HONORS elite



An interview with Dr. Philip Veatch...

Q: How did you come to be involved with Hospice of Stanly?

A: About 6 years ago, I was at the YMCA, when I ran into Dr. Mehta who was the previous medical director for Hospice. He told me that the medical director position was available. I had watched Hospice care from a distance and felt drawn to working with Hospice of Stanly & the Uwharrie for several years. The opportunity came at just the right time.

Q: How has working with Hospice changed the way you manage your own practice?

A: One of the reasons I said "YES" to that opportunity is because hospice care is more about community and less about profit and loss. The business of healthcare has produced the sterile environment we see today, but I wanted to offer the hand-holding approach that attracted me to medicine years ago. My experience with hospice has inspired me to work a little harder in my own practice to make sure that my patients get the care they need.



Q: What would you like for our caregivers to know?

A: One piece of advice I would give to caregivers is this: Look for the blessing. I know that sounds bizarre, but when the time comes to take care of someone you love at the end of life, few things are more difficult. It is demanding emotionally, physically, and mentally. But it can also be a time of great blessing. The sacredness of the dying experience is a time in life where the curtain between the invisible and the visible is a little thinner. That sacredness can be experienced by those who take care of their loved one in a sacrificial, self-giving way. The hospice team will come along side of you to carry you when needed and offer help through the hard time.

Look, I know that the word HOSPICE is a scary word to many people. It is a reminder that death is a part of living. The staff at Hospice of Stanly & the Uwharrie make a very difficult time in life as good as it can be. My father died recently under the care of this wonderful group of people. Rather than a sterile time, it became an opportunity to make his death a sacred time for the family. That time is not easy, but it can really be a blessing to you.

"Serving as a caregiver is very demanding emotionally, physically, and mentally. But it can also be a time of great blessing." --Dr. Philip Veatch

When is it time for hospice?

Hospice care can be most helpful when services are started early on and trusting relationships can be formed between families and the hospice team. Watch for these indicators that may suggest end-of-life care is appropriate.

- Patient declines aggressive treatment
- Treatment is no longer showing results
- Frequent visits to Emergency Department or in-patient admissions
- Worsening symptoms, including
 - Shortness of breath
 - Fatigue
 - Pain
 - Nausea
- Nonhealing wounds
- Increase in sleeping hours
- Decline in activities of daily living/ functional status
- Family/caregivers feel overwhelmed
- Emotional support needed

Philip Veatch, MD, Hospice Medical Director



Hospice of Stanly & the Uwharrie Announces it's 17th Annual Golf Tournament

The 17th annual Birdie Benefit golf tournament will be held on Friday, October 15, 2021 at The Tillery Tradition Country Club. The event includes 18 holes of golf, a putting contest, prizes, a raffle, and great food. Proceeds will benefit Hospice of Stanly & the Uwharrie.

Golfers can register to play by calling 704.983.4216 or by visiting www.HospiceofStanly.org/golf-tournament. Golfers should register in teams of 4. Each round of golf includes a breakfast sandwich donated by Biscuitville and lunch generously provided by Whispering Pines B-B-Q. The course features scenic views and a challenging game for every handicap. Prizes will be awarded for longest drive, closest to the pin, and the putting contest, as well as the top 3 golf teams.

The golf tournament supports the quality, compassionate care being provided by the team at Hospice of Stanly & the Uwharrie for people facing a terminal illness.

Become a sponsor...

To learn more about the tournament, or register to play, please contact **Shields Howard** at **704.983.4216** or email showard@hospiceofstanly.org.



BIRDIE BENEFIT
Hospice of Stanly County

October 15th
FRIDAY

8:00 am: Registration, 9:00 am: Shotgun Start

Volunteer Spotlight...Terri Large

Her business card lists the golf course as her office since she retired. Hospice took her up on this and asked her to get involved with our Birdie Benefit. Terri began volunteering with Hospice in March of 2020, just as the COVID-19 epidemic began, but she was persistent and got involved with the creation of angel ornaments and the Festival of Trees.

When she's not on at the golf course she rides horses, spends time on the lake, and travels the world.

We thank Terri for her service to the 2021 Birdie Benefit.

Volunteer Coordinator Hailey Black said, "Terri has brought enthusiasm and great ideas to our annual golf tournament. We thank her for her hard work and dedication to Hospice of Stanly."



WE NEED YOU...VOLUNTEER TODAY!

For volunteer opportunities, visit: hospiceofstanly.org

Hospice of Stanly & the Uwharrie gratefully acknowledges the honorariums and memorials received.
If we have inadvertently omitted a donation from this listing, please accept our apologies.

Gifts are from June 1, 2021 through August 31, 2021

IN HONOR OF

James W. Carpenter
Ms. Mildred Andrew

Ruth Coggin
Ms. Martha H. Turner

Lillian Dellinger
Mr. J.P. Whisnant

Kathrine Eudy
Mr. Kevin Eudy

Phyllis Furr
*Ms. Noretta S. Efrid
Mr. William R. Huneycutt C.P.A.
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Mr. & Mrs. Ray Underwood*

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Ms. Mildred Andrew

Laura Mauldin
Ms. Mildred Andrew

T. S. Poole
Dr. Nancy P Havens

Jennifer Russell
Mr. Oliver Moore

Pam Sullivan
Ms. Mildred Andrew

IN MEMORY OF

Suzanne Abernethy
Denver United Methodist Church

Margie Boyer Beachum
Ms. Betty S. Huneycutt

Karen Nelms Blakely
*Ms. Teresa Atkins Friends
& Neighbors*

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Ms. Angela Giacobini
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Jimmy & Julia Shankle & Family
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*Ms. Lillian Dellinger
Mrs. Christine Furr Drye
Mr. & Mrs. Perry Hinkle
James & Julia Shankle
Stanly County Sheriff's Office
and Staff
Ms. Tana Drye Stroupe
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Terry Brake Williams*

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Mr. Nicholas B. Dennis
Mr. & Mrs. Rickey Dennis
Mrs. Frances Earnhardt Goodman
Mr. & Mrs. Eddie Hathcock
Mrs. Etta Hathcock
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*Joel & Laura Caldwell
Mr. & Mrs. Johnny Carpenter
Ms. Lillian Dellinger
Mr. & Mrs. Bobby Furr & Family
Mr. & Mrs. Dolan Furr
Bob Reitzel
Jimmy & Julia Shankle & Family
Kenneth & Denise Tucker
Mrs. Lillie D. Tucker*

In Memory of
*Union Power Cooperative
Mrs. Marian Lee Withers*

Donald Lewis Fincher
Mrs. Pansy Dennis

Davis Fort
Mr. & Mrs. David Cranford

Phyllis Elaine Marbry Furr
Mrs. Kay Mills

**Grace Elizabeth
Cunningham Furr**
*Mr. & Mrs. Jimmie D. Hartsell
Ms. Hazel F. Little
Mr. & Mrs. Larry Shanes*

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Ms. Barbara C. Rinehardt*

Robert "Bob" Lewis Gregory
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Mr. Sammy E. Estridge Jr

Betty Sue Hartsell
Mr. & Mrs. Donald B. Long

Ed Cranford Hathcock
Mrs. Lovell Moose Hill

Virginia Miller Hathcock
Betty H. Hatley

Wanda Gail Hathcock
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Sam and Linda Spear*

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Mr. Keith Morton*

Charles Alton Lentz
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Carrie R. Linkous
*Fellowship Baptist Church
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Gene McIntyre
Mr. & Mrs. David Cranford

David Lee Mills
Ms. Rena Creech

John David Moose
AHS Class of 55 Reunion

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Mr. & Mrs. Richard Clayton

Romie "Tarp" Morgan
*Ms. Mary Hartsell
Mr. & Mrs. Robert L. Little
Love's Grove UMC
The Albemarle Sunshine Fund
Ms. Sherry Thomas*

Phyllis Mauney Morris
*Mr. & Mrs. Wayne Bernauer
Mr. & Mrs. Kenneth J. Foster
Ms. Gloria J. Morris
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Milo Newport
Dr. Nancy P Havens

James "Jim" Norton Jr.
*Mr. Sammy E. Estridge Jr
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Mr. and Mrs. Tony Lowder*

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Mr. & Mrs. David Cranford

Sue Page
Mr. & Mrs. Donald B. Long

Herbert Clifford Parsons
Mr. & Mrs. David Cranford

Buford Poole
Dr. Nancy P Havens

**Campbell "Cam"
Whitenack Rogers**
Mr. & Mrs. George T. Winecuff

Hazel Simpson Rushing
John and Sharlyn Lowder

Colleen Russell
Mr. & Mrs. David Cranford

David Edward Sanges
Bill & Tonya Wilhelm

Phyllis Blake Sedberry
*Brenda Deberry
Mr. Harrison Doyle & Soon Blake
Morris-Jenkins*

Carolyn Kukel Sharpe
Mr. & Mrs. George T. Winecuff

Russ Smiltnieks
*Mr. Stephen E. Foster
Ms. Susan D. Pandich*

Vera Medlin Smith
Mr. & Mrs. David Cranford

Mildred Lucille Speight
Mr. & Mrs. Jimmy L. Smith

Madge H. Stoker
Mr. & Mrs. David Cranford

Melody Tart
Ms. Lisa P. Long

Nellie Pickler Tucker
Mrs. Ruby S. Pickler

James Everett Vick
*Mrs. Nancy Carpenter
Mr. & Mrs. George T. Winecuff*

JoAnn Burrell Whitley
*Mrs. Nancy Carpenter
Ms. Jane D. Harrison
Mr. & Mrs. George T. Winecuff*

Yoder Whitley
AHS Class of 55 Reunion

Eloise T. Wilson
Mr. & Mrs. Eddie Hathcock

HOW TO GIVE

Your donation makes a difference!

GIVE ONLINE

Make a secure, online contribution with your Visa, MasterCard, or Discover Card by visiting our website www.hospiceofstanly.org

GIVE BY MAIL

Send your check (payable to Hospice of Stanly County) to:
Hospice of Stanly & the Uwharrie
960 North First Street • Albemarle, NC 28801

GIVE BY PHONE

Call our office at 704.983.4216



Care You Can Trust

Casper Report - CMS Hospice - Level quality measure reports for 01/01/2020 - 12/31/2020



Measure	This Hospice	Comparison Group National Average
Treatment preferences	100%	99.4%
Beliefs/Values	100%	98.0%
Pain Screening	99.5%	97.7%
Pain Assessment	100%	93.4%
Dyspnea Screening	100%	98.8%
Dyspnea Treatment	100%	97.0%
Bowel Regimen	100%	94.3%
Hospice Comprehensive Assessment	100%	90.0%
Hospice visit when death is imminent Measure 1 (RN & Doctor)	91.9%	79.8%

"I'm confident these quality scores truly represent the dedication of our clinical teams, social workers, bereavement team, and chaplain. Their love and commitment to their patients is evident in these measures."

*-- Gay Taylor, RN,
Quality Assurance & Performance Improvement*



Hospice of Stanly County, Inc.
 960 North First Street
 Albemarle, NC 28001
 Hospiceofstanly.org

Fall Events.....

UNFOLDING YOUR LIFE WORKSHOP:

At this workshop, we will explore the question “Who am I now?” and create a meaningful booklet together representing your unique grief

Wednesday, October 13

2:00 – 4:00 pm - Hospice office

MEN’S GRIEF SUPPORT GROUP

*a support group for men who have experienced a loss

Monday, October 18

5:00 pm – Hospice Office

WOMEN’S LUNCHEON

*a support group for women who have experienced a loss

Wednesday, October 27

*Register by October 22
 Grace Baptist Church Fellowship Hall in Albemarle - Cost is \$7

Wednesday, November 17

*Register by November 12
 11:30 am -Location TBD

COPING WITH THE HOLIDAYS WORKSHOP

Monday, November 15

4:00 – 6:00 pm - Location TBD

**Please call
 704.983.4216
 to register for all
 fall events.**

Mission

Hospice of Stanly & the Uwharrie surrounds patients and their families with compassionate care, enabling them to embrace the end of life with dignity, courage and peace.

Vision

With the support from our communities, Hospice of Stanly & the Uwharrie will become the leading provider of end of life care by delivering competent, effective services to all patients and families served.